

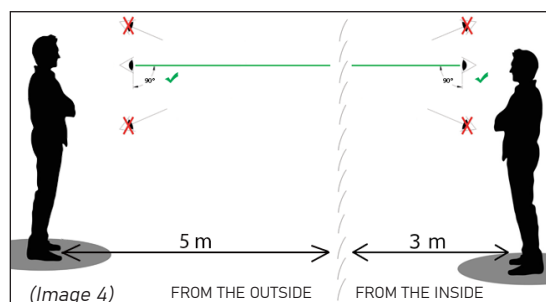
EXTERNAL BLINDS

WARRANTY CONDITIONS

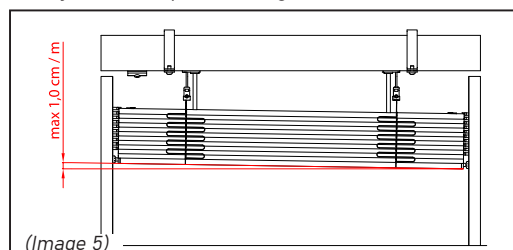
- Warranty Period for External Blinds by Roletarstvo Medle:
 - CT-65, C-80, CT-80 - 24 months,**
 - ZX-75, ZX-90 - 48 months.**
- The manufacturer guarantees quality and proper functioning during the warranty period, which starts from the date of receipt of goods or from the date of invoice issuance.
- The buyer must inspect the received goods upon delivery and notify the seller immediately, but no later than 8 days, about any material defects and provide evidence such as photographs and other documentation.
- The seller guarantees against hidden material defects for 180 days from the receipt of the goods. The seller commits to appropriately resolving warranty claims for all goods for which the buyer has the appropriate warranty and has timely notified the seller of the defects.
- The warranty does not exclude the rights of the consumer arising from the seller's liability for defects in the goods. This means that the manufacturer will repair or replace any defective component of the product at its own expense during the warranty period.
- The warranty is valid for products installed by Roletarstvo Medle d.o.o. and for products installed by the client, but only if the installation is done professionally in accordance with technical regulations and the manufacturer's instructions.
- For products not installed by Roletarstvo Medle, services are only performed in the company's workshop, or the defective component is delivered to the client free of charge for self-replacement.
- The warranty is void in cases of improper handling, maintenance, mechanical damage, or improper use, processing, and storage of the product. Physical damages caused by impact, falling, or improper handling are not covered under warranty unless the buyer clearly proves that such goods were received upon signing the delivery document.
- The warranty is not recognized if the motorized blinds, with a torque of 18Nm or more, are louder, as they are significantly noisier due to specific mechanical design compared to lower torque motors.
- The warranty is not recognized if the connection of the motors or electronics was made improperly or incorrectly, and if the motors were not adjusted or the electronics programmed according to the accompanying manufacturer's instructions.
- The geographical area of warranty validity for Roletarstvo Medle products is: EU.
- Due to the technical process of cutting the slats of the blinds, slats at the extreme left and right ends may slightly curve upward, which is always within the tolerances of the standard and is not subject to complaint.
- External blinds may close less at the bottom than at the top, which is in accordance with standards and is not subject to complaint. The reason is that the forces at the top and bottom are not equal due to their own weight.
- Due to the technical cutting process, the edges of the

slats and the edges of the holes are not painted, and this is not subject to complaint.

- The seller, according to the standard SIST EN 12373 - 1:2002 for the quality of painted surfaces on aluminum and aluminum alloys, rejects complaints regarding visible irregularities (surface aesthetic defects, etc.) that are not visible from a distance of 5 meters or more for profiles intended for outdoor use. For profiles intended for indoor use, the observation point is moved to a distance of 3 meters.
- The warranty is not recognized if it is not a complaint or concerns optical defects visible to the naked eye at a distance of less than 3 meters from the inside or 5 meters from the outside (image 4).
- The angle of observation must be perpendicular to the surface. Lighting conditions: outside - diffused daylight, inside - normal lighting intended for the use of the spaces, in both cases without targeted directional light (image 4).



- Blinds, due to their structural design, do not guarantee complete blackout. The degree of shading is influenced by the following factors: shape of the slat, width of the slat, installation position of the blinds, method of installation, type of guides, dimensions of the entire blinds, wind load, and color of the slats. The suitability of the closure of the blinds must always be performed at a right angle. When the blind is in the closed position, the slats must overlap one another. If this condition is met, it is not subject to complaint. When viewed from above, there will always be some light leakage due to light reflection.
- Sagging of masks/cabinets - tolerance: maximum 10 mm, both for sagging and deviations from horizontal.
- The allowable deviation of the flatness of the package relative to a flat horizontal surface can be a maximum of 1 cm. If the package is within the allowable deviation, it is not subject to complaint (image 5).

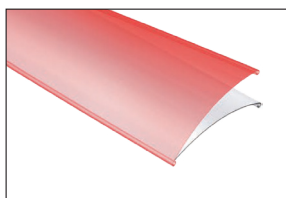


EXTERNAL BLINDS

WARRANTY CONDITIONS

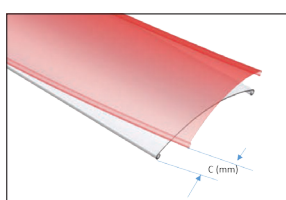
• **Twisting of slats - tolerances:**

Deviation Δh in mm/m is measured as shown in the picture. The allowable deviation is 2 mm/m across the entire width of the slat. For lengths shorter than 2 m, the twist Δh is limited to a maximum of 4 mm.



• **Longitudinal deviation of slats - tolerances:**

The deviation of the edge of the slat of length L from a straight line when the slat is laid flat on a plane. The maximum allowable values C:



SLAT LENGTH	MAXIMUM ALLOWABLE DEVIATION C (mm)
$L \leq 1,5$	1,2
$1,5 < L \leq 2,5$	3,1
$2,5 < L \leq 3,5$	6,1
$L \geq 3,5$	$1/2 L^2$

- The manufacturer cannot guarantee a uniform shade of slats and profiles in each batch (different materials, different painting technologies, different suppliers). There is a possibility that the shade of the product will not match the samples because it is from a different batch, so such deviations are not subject to complaint.
- The manufacturer guarantees the supply of slats and profiles in the declared RAL color, but with a possibility of slight deviation in shade depending on the batch, which is still within the declared RAL color.
- For extremely small dimensions, both in width and height, uneven stacking of scales and thus uneven accumulation of scales between slats may cause diagonal lifting of the blinds. Due to insufficient weight, this cannot be avoided, and this occurrence does not constitute a subject of complaint.
- The nominal data in the documentation for the sizes of the blinds packages are for informational purposes only and may deviate in practice by ± 2 cm, which is within tolerances. This occurrence does not constitute a subject of complaint.
- Blinds that have built-in roller insect screens with built-in brakes operate on the principle of stopping automatic lifting, thus preventing potential damage that could occur during a sudden lifting of the screen. Due to the principle

of operation, it is necessary to slightly assist the insect screen toward the top with a hand for it to hide in the roller cabinet. This is not subject to complaint. (If the insect screen does not roll up automatically despite following the above procedure, service is required.)

- The brackets for the blinds are not suitable for installation in coastal locations or terrains with a high salt content in the air, as there is a possibility of corrosion and paint peeling. Such occurrences are not subject to complaint. For installation in such locations, it is necessary to specifically order seaside treatment for the brackets, which is available for an additional charge and with a longer delivery time.
- Buildings located near chemical industries or similar industries that produce hazardous products may be exposed to corrosion or paint peeling, which is not subject to complaint.
- Aggressive cleaning agents, adhesive products, and other chemicals can cause damage to the product, which is not subject to complaint.
- The correct choice of shading according to the location of the building is crucial, taking into account wind zones. Using inappropriate shading in highly exposed windy areas can cause damage that is not subject to warranty.
- Sudden gusts of wind cannot always be predicted, so the time needed for the shading to retract into the cabinet or mask must also be taken into account. Damages due to late retraction of the shading are not subject to warranty.
- The manufacturer resolves justified complaints within a mutually agreed timeframe, but no later than 45 days.
- Any quantity discrepancies are accounted for within a maximum of 8 days from the receipt of goods.



Roletarstvo Medle d.o.o.
Podbevškova ulica 48, 8000 Novo mesto
26

EN 13659
External blinds
CT-65, C-80, CT-80
Wind resistance:
Class 3

EN 13659
External blinds
ZX-75, ZX-90
Wind resistance:
Class 5

Medle products comply with SIST 13659/2004 and with CE standards.
The company operates according to the ISO standard 9001:2015.