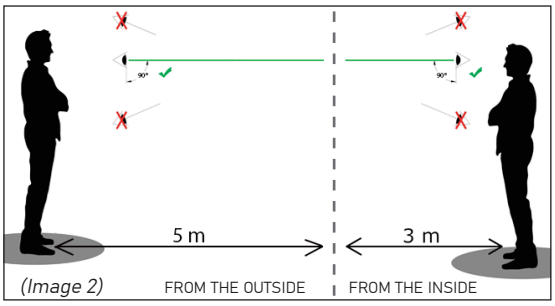
Roletarstvo Medle d.o.o.
Podbevškova ulica 48
8000 Novo mesto, Slovenija

+386 (0)7 3 930 930
info@medle.si

ROLLER SHUTTERS

WARRANTY CONDITIONS

- The warranty period for Roletarstvo Medle products (external blinds) is 24 months.
- The warranty period begins on the date of issue of the invoice.
- The warranty does not exclude the consumer's right arising from the seller's responsibility for defects in products.
- This means that the manufacturer will repair or replace the non-compliant element of the product during the warranty period at his own expense.
- The warranty applies to products installed by Roletarstvo Medle d.o.o. and to products installed by the customer, but the latter only on condition that the installation is done professionally and in accordance with the technical regulations and instructions of the manufacturer.
- For products that are not installed by Roletarstvo Medle, the repairs are carried out only in the company's workshop or an element is delivered to the customer (free of charge) so that he can replace it himself.
- The warranty is not recognized in case of improper handling or mechanical damage to the product.
- The territorial scope of the warranty for Roletarstvo Medle products is: EU
- Roller shutters with built-in mosquito nets and integrated brakes work on the principle of automatic braking and thus prevent the possibility of damage that could occur during a sudden lifting of the net. Due to the principle of operation, it is necessary to push the mosquito net slightly towards the top so that it can fit into the roller shutter casing. This can not be the subject of a complaint. (If the mosquito net does not wind automatically despite the above procedure being carried out, maintenance is required.)
- With flush-mounted roller shutters, the cover may vibrate due to wind resistance until it is covered with a facade. This can not be the subject of a complaint.
- The warranty is not recognized in case of improper handling or mechanical damage to the product.
- The roller shutter boxes are not suitable for installation in coastal or seaside locations, or in areas with high salt content in the air, as there is a possibility of corrosion and paint peeling. Such occurrences are not subject to warranty claims. For installation in such locations, it is necessary to explicitly order the Seaside treatment for the boxes, which is available for an additional charge and with a longer delivery time.
- Objects located near chemical industries or similar industries producing hazardous products may be susceptible to corrosion or paint peeling, which is not subject to complaint.
- Aggressive cleaners, adhesive products, and other chemical products may cause damage to the product, which is not subject to complaint.
- The warranty is valid only if the roller shutter coiler is used with the FALCON roller shutter with a maximum surface area of up to 2 m² or a maximum shutter height of up to 225 cm.
- The warranty is not recognized unless it is a complaint or it concerns optical defects that are visible to the naked eye at a distance of less than 3 meters from the inside or 5 meters from the outside (image 2).
- The angle of observation must be perpendicular to the surface. Lighting conditions: outside - diffused daylight, inside - normal lighting intended for the use of the spaces, in both cases without targeted directional light (image 2).



(Image 2)

CE
Roletarstvo Medle d.o.o. **Podbevškova ulica 48, 8000 Novo mesto** **26**
EN 13659 **Roller shutters** **Wind resistance: Class 4**

Medle products comply with SIST 13659/2004 and with CE standards.
The company operates according to the ISO standard 9001:2015.